



## Human-centered design-approach - Multifunctional Space in the central park of Poti

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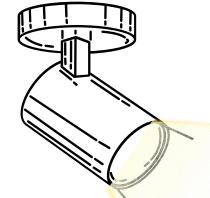




# Response challenges within the framework of the "Urban Transformation" project:

- Insufficient level of citizens' involvement in the local decision-making process;
- Absence of a system for involving citizens and interested parties at the stage of planning changes;
- Less opportunity for integration of socially vulnerable groups and unadapted environment for people with disabilities.











## Focus: multifunctional space for everyone

To promote social relations for local residents and visitors to the city:

- 1. Participatory development of services together with the population;
- 2. Turning the Central Park into a multifunctional space;
- 3. Start creating and implementing inclusive spaces and services for people with different abilities.

## **Approach and Methodology**







#### Human-centered design-approach:

- Determination of interested parties;
- Research qualitative method (in-depth interviews, focus groups);
- Consultation and experimentation.









### **Process**

**Preparatory Stage > Teaching > Focus > Research > 2 Ideas >** 

**Prototyping > Project Creation > Implementation** 















#### **Sustainability & Future Plans**

- The municipality has created a sustainable development and innovation service, whose team has been trained and continues to implement systematic approaches in the city development process;
- The City Hall continues to allocate its own resources for the multifunctional development of the park, it is planned to mobilize additional resources for the implementation of the project;
- Systematic use of new methods and approaches to ensure stakeholder engagement in the planning process.

