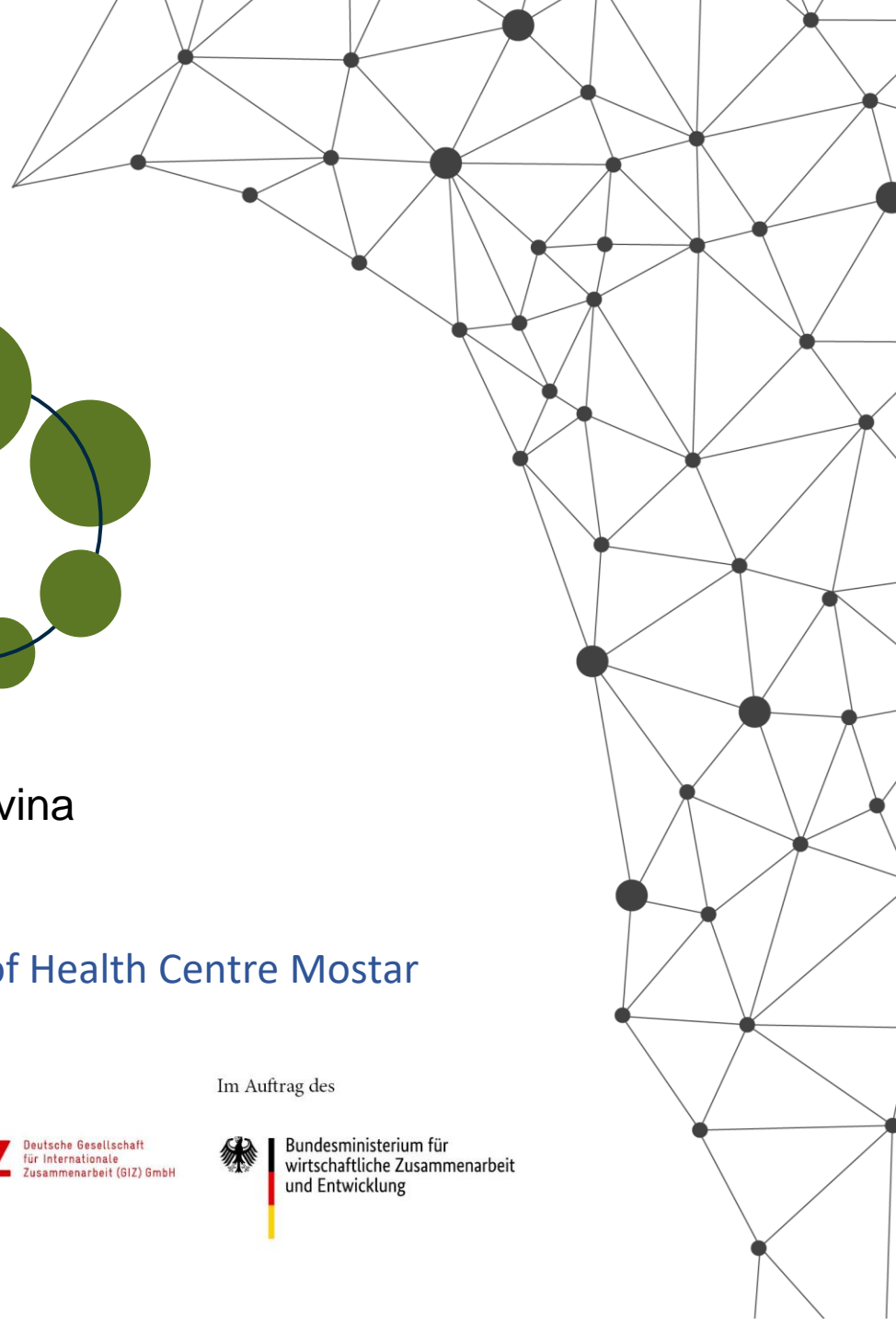


INTERNATIONAL COMMUNITY OF PRACTICE FOR
SUSTAINABLE URBAN DEVELOPMENT



The case of Mostar, Bosnia and Herzegovina

Kristina Bevanda

Medical Epidemiologist and Acting Director of Health Centre Mostar

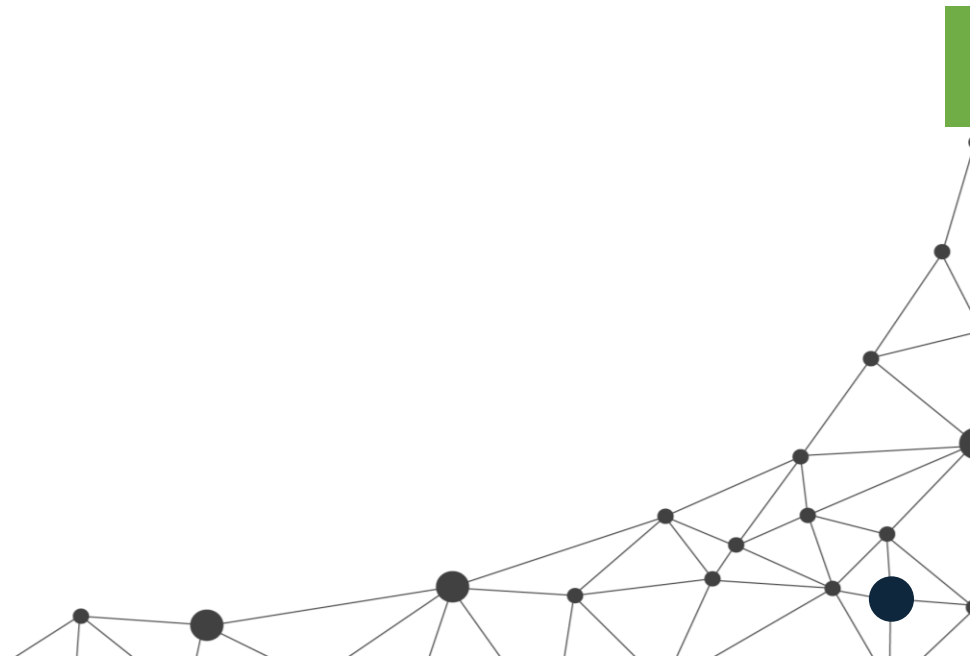
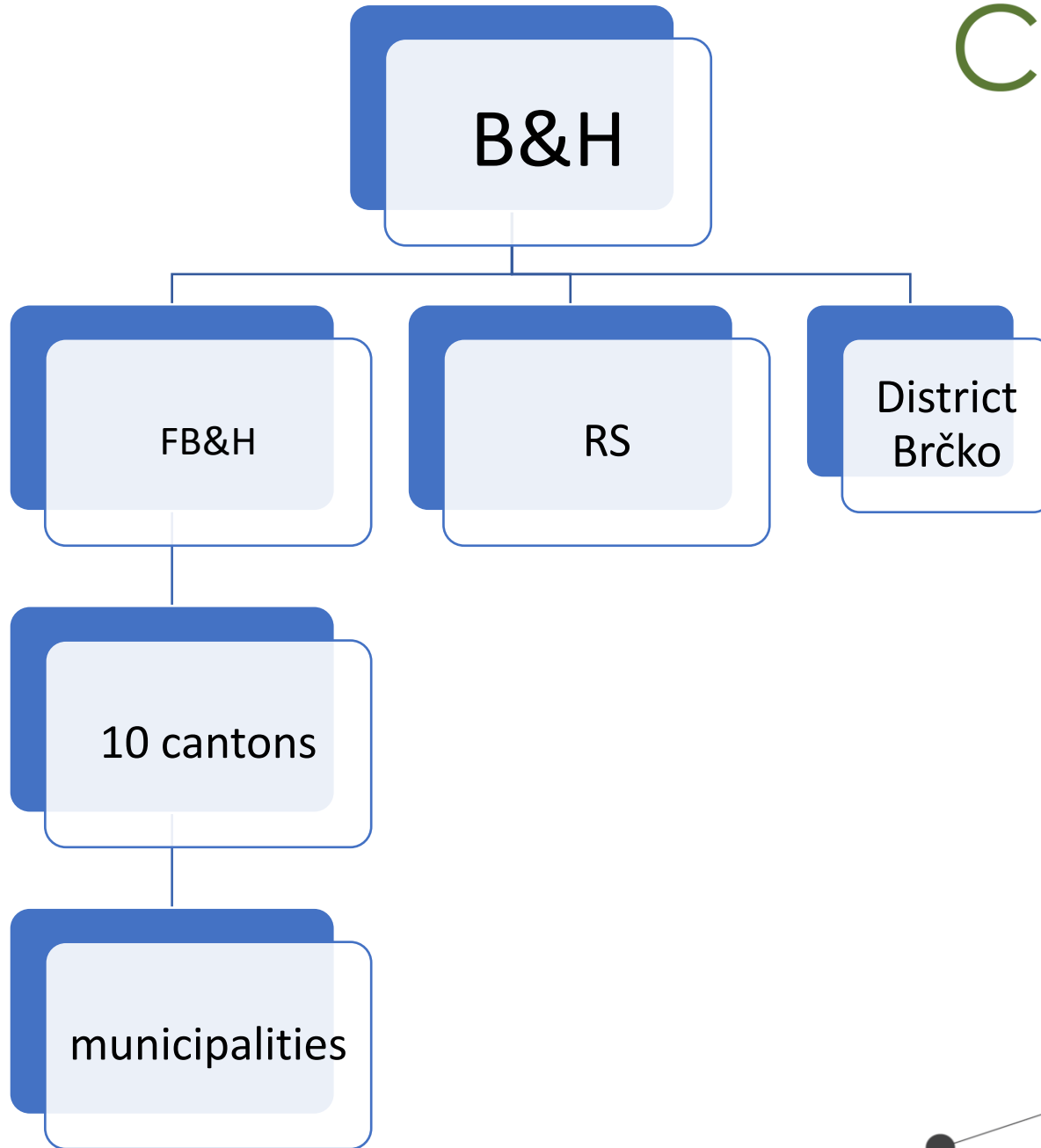
Partner von Connective Cities



Im Auftrag des



Bundesministerium für
wirtschaftliche Zusammenarbeit
und Entwicklung



Mostar



Structure



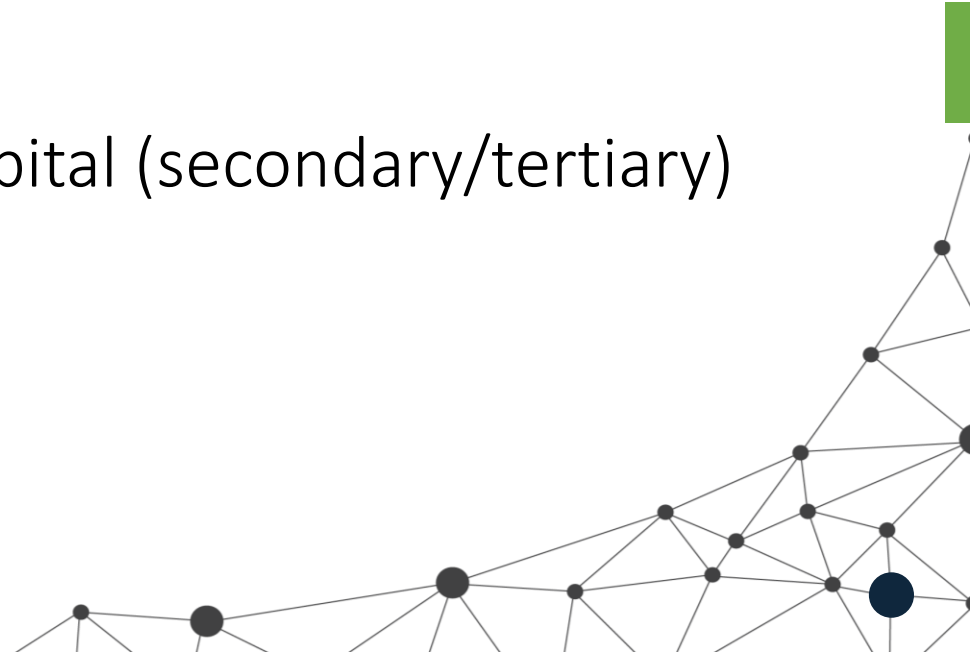
- Mayor (*city administration*) and town Council (*35 councilors*)
- City administration:
 - *Department of Organization, Legal Affairs, General Administration, Civil Protection and Fire*
 - *Department of Finance and Real Estate*
 - *Department of Social Activities*
 - *Department of Urbanism and Construction*
 - *Department of Economy, Utilities and Inspection Affairs*



Health institutions in Mostar



- Two primary health care centers
- One cantonal hospital (secondary)
- One university clinical hospital (secondary/tertiary)
- Private clinics



COVID-19 in Mostar



- 05.03.2020. Banja Luka
- 19.03.2020. Mostar
- 68 063 PCR tested
- 22 461 PCR +



Information flow



- Crisis council (federal, canton, city, our own)
- Complete blockade of the city council

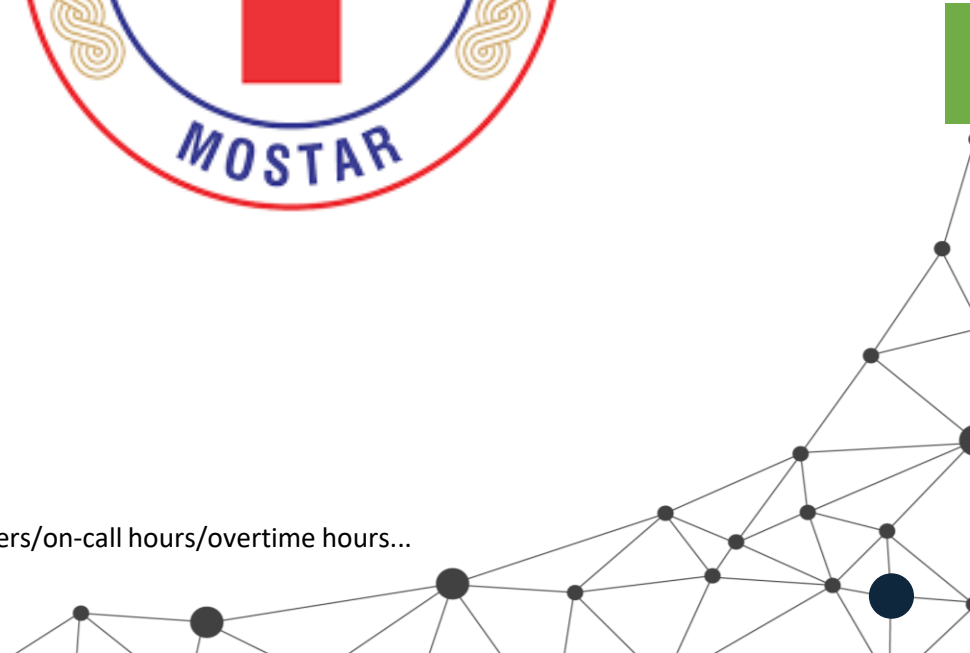
- Media
- Social media

- COVID testing app
- Federal COVID + platform
- Our regular software solutions



Our response

- Resource mobilization (100 000/380):
- redistribution of HC workers,
- mobile testing team,
- febrile point of care,
- in-house treatment,
- 24 h availability of FM doctors
- red code ambulance,
- Covid dentistry,
- Covid pediatric team,
- red code dialysis transportation,
- psychological help,
- city wide disinfection,
- tents,
- conversion of premises,
- additional vehicles,
- fight for PPE,
- education for other HC workers,
- vaccination
- additional X-ray/drugs/oxygen/fuel/beds/stretchers/pulse oximeters/on-call hours/overtime hours...



Result



- ✓ One of the lowest rate of hospitalization and mortality rate

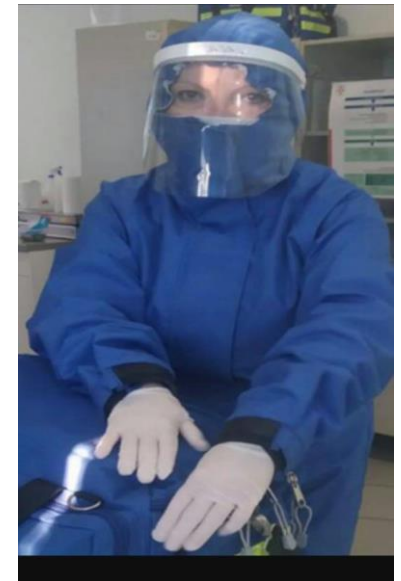


Conclusion from experience



- **WELL ORGANIZED PRIMARY HEALTH CARE SYSTEM**





Thank you for your attention