

CONNECTIVE CITIES

Part of the Connective Cities Series on Municipal Response to COVID-19

Digitalization in response to the COVID-19 crisis

Workshop 3

13 October, 2021

Meeting link:

Partners of Connective Cities



Commissioned by



In cooperation with:



Agenda	
10:00 – 10:10	Intro and next workshop date voting
10:10 - 10:20	Human-Centered Design approach intro
10:20 – 10:50	Case study about ethnographic research with citizens to understand the most required services to digitalize
10:50 – 11:00	Q&A
11:00 – 11:30	Human-Centered design tools presentation
11:30 - 11:40	Break
11:40 - 13:40	Work in smaller groups to ideate and organize the solutions
13:40 - 14:00	Share out