Welcome to our virtual get-together!

TECHNICAL CHECK-IN

- can you **see** the presentation?
- can you access the **chat**?

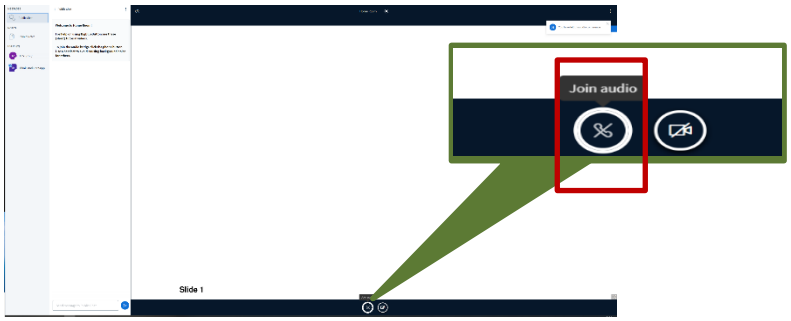
during the session please

- mute your **microphone** when you are not speaking
- switch on your **camera** when you are speaking
- post comments and questions in the **chat** during presentations

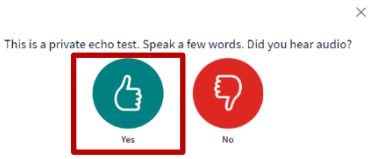
Instructions to join audio

Join Audio

1. Click the „Join audio“ - Button

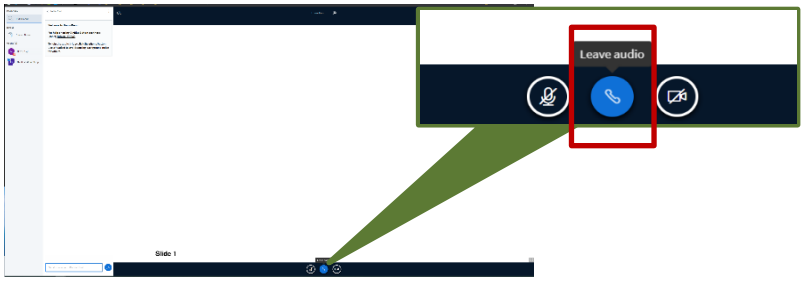


2. You will be then forwarded to an echo test. There you have to click on the green thumbs up button



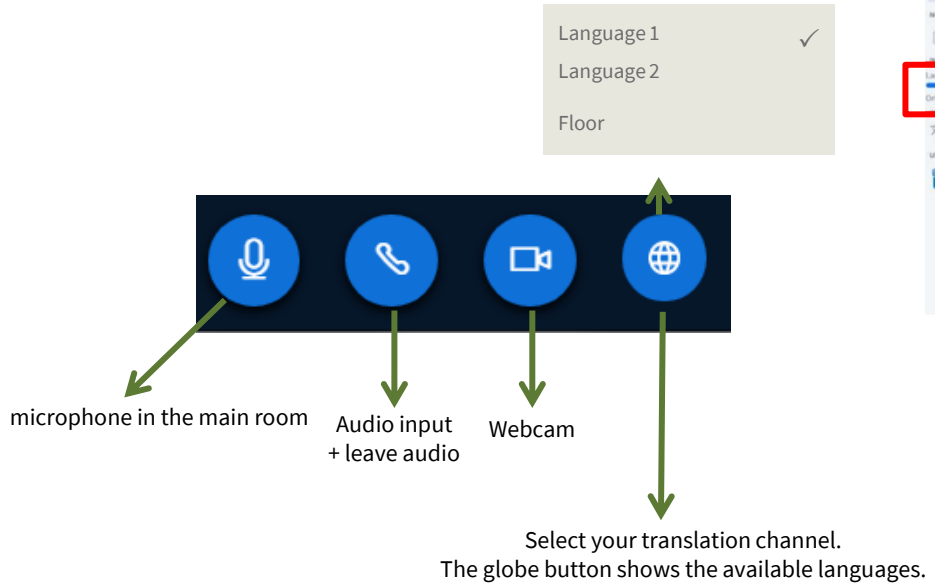
Leave Audio

1. Click on the blue „Leave audio“ - button

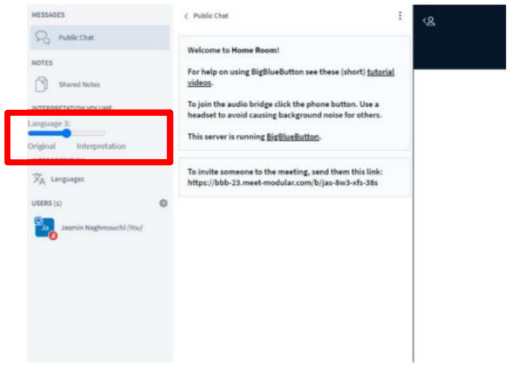


If you still have difficulties with your audio please contact the Connective Cities Team in the chat.

Listening to the translation



Adjust the interpretation volume



Once the interpreter is speaking, you can regulate the mix of the floor audio and the interpretation.

Only listen to the original channel / floor.

Listen to the floor and the interpretation at the same volume.

Only listen to the interpretation.

CONNECTIVE CITIES

Kick-off Workshop: Thinking and Acting beyond Disasters

Crisis Management Cluster

28. September 2021

Implemented by

Federal Ministry for Economic Cooperation and Development

Deutscher Städtetag

ENGAGEMENT GLOBAL
Service für Entwicklungsinitiativen

SERVICE AGENCY
COMMUNITIES IN ONE WORLD

giz Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH

Welcome to Connective Cities

Crisis Management Cluster Kick-off Event

28.09.2021

Check in

- Please write in the chat your **name, country, city, and what you do**…

Time	Agenda	Speaker
15:15 – 15:30	**Registration** and System Check Check-in of Participants	
15:30 – 15:45	**Welcome, Agenda and Workshop Objectives** Housekeeping rules	Moderator
15:45 - 16:20	**Key-note Disaster Management in Municipalities – an overview** Discussion and Q&A	Felix Richter Senior Expert Kompetus
16:20 – 16:55	**Crises Management during the Covid-19 Pandemic** Discussion and Q&A Overview on Disaster Management from a municipal viewpoint	Mr. Henning Schulz (Mayor a.D. Gütersloh)
16:55 -17:30	Creation of possible Working Groups and next steps	Moderator
17:30	**Closing Remarks**	Moderator

Workshop Objectives

1. Provide an **overview** concerning crises management from a municipal perspective

2. To exchange on **ideas, challenges and good practices** on municipal level

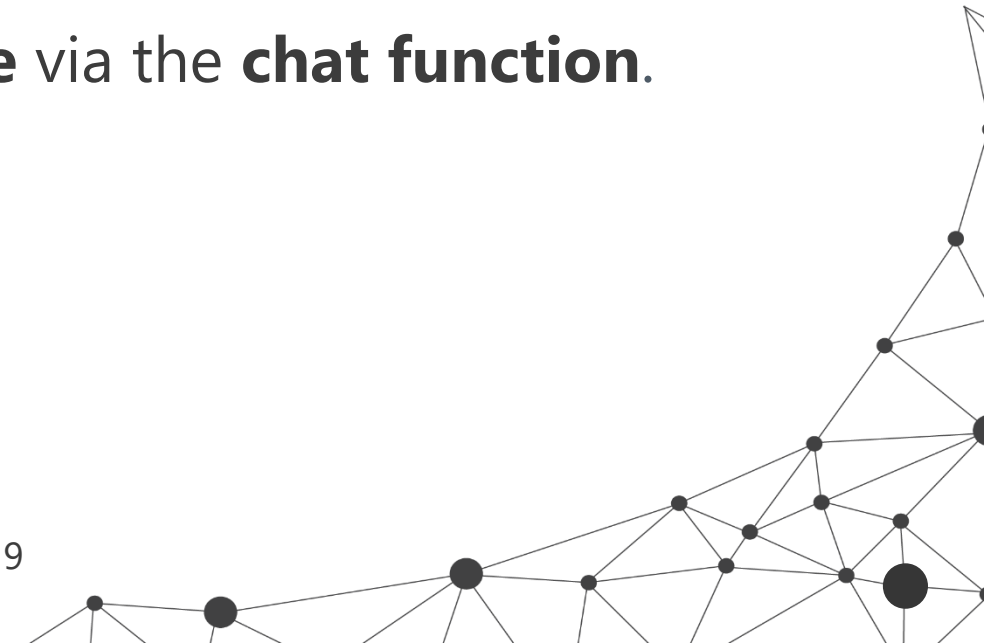
3. To inform about possible **next steps** within the program **Connective Cities**

Communication and housekeeping rules

1. **Turn off your webcam** during the presentation.

2. **Mute yourself** when you are not speaking.

3. **Feel free to ask anytime** via the **chat function**.



Disaster Management in Municipalities – an overview

Mr. Felix Richter - Kompetus

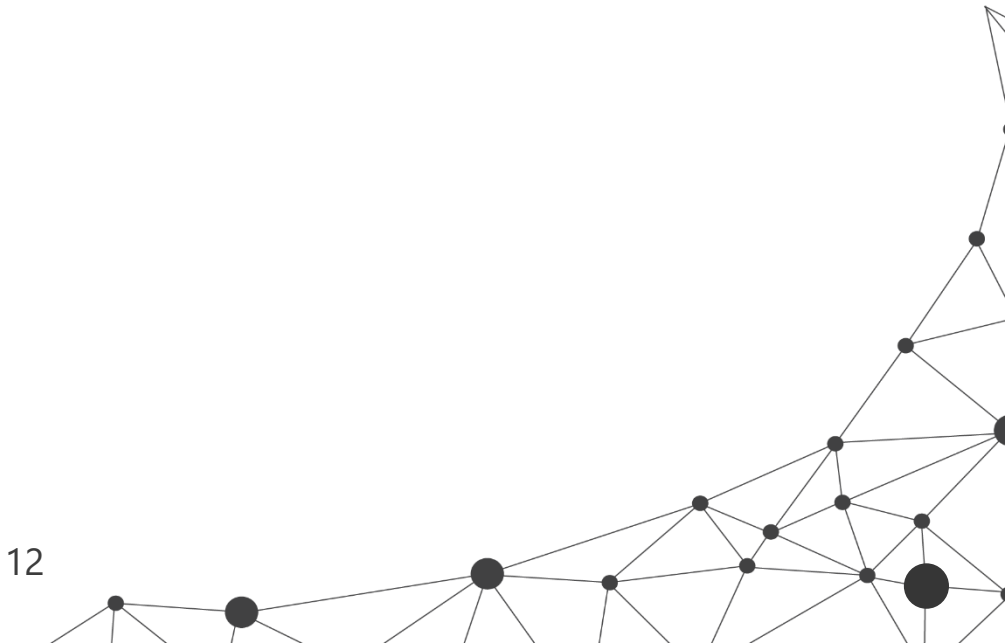
''We cannot stop natural disasters, but we can arm ourselves with knowledge. So many lives wouldn't have to be lost if there was enough disaster preparedness.''

-Petra Nemcova

Topic
1. Guidelines for Disaster Management
• Objectives and Conditions
• Cell Structure
• Why a Disaster Management Cell is needed?
• Phases of Disaster Management
2. Communication Plan for Disaster Management
• Why Do we need a Communication Plan?
• Content of a Plan
• Communication Team
• Press Release
3. Thoughts and Questions

Topic

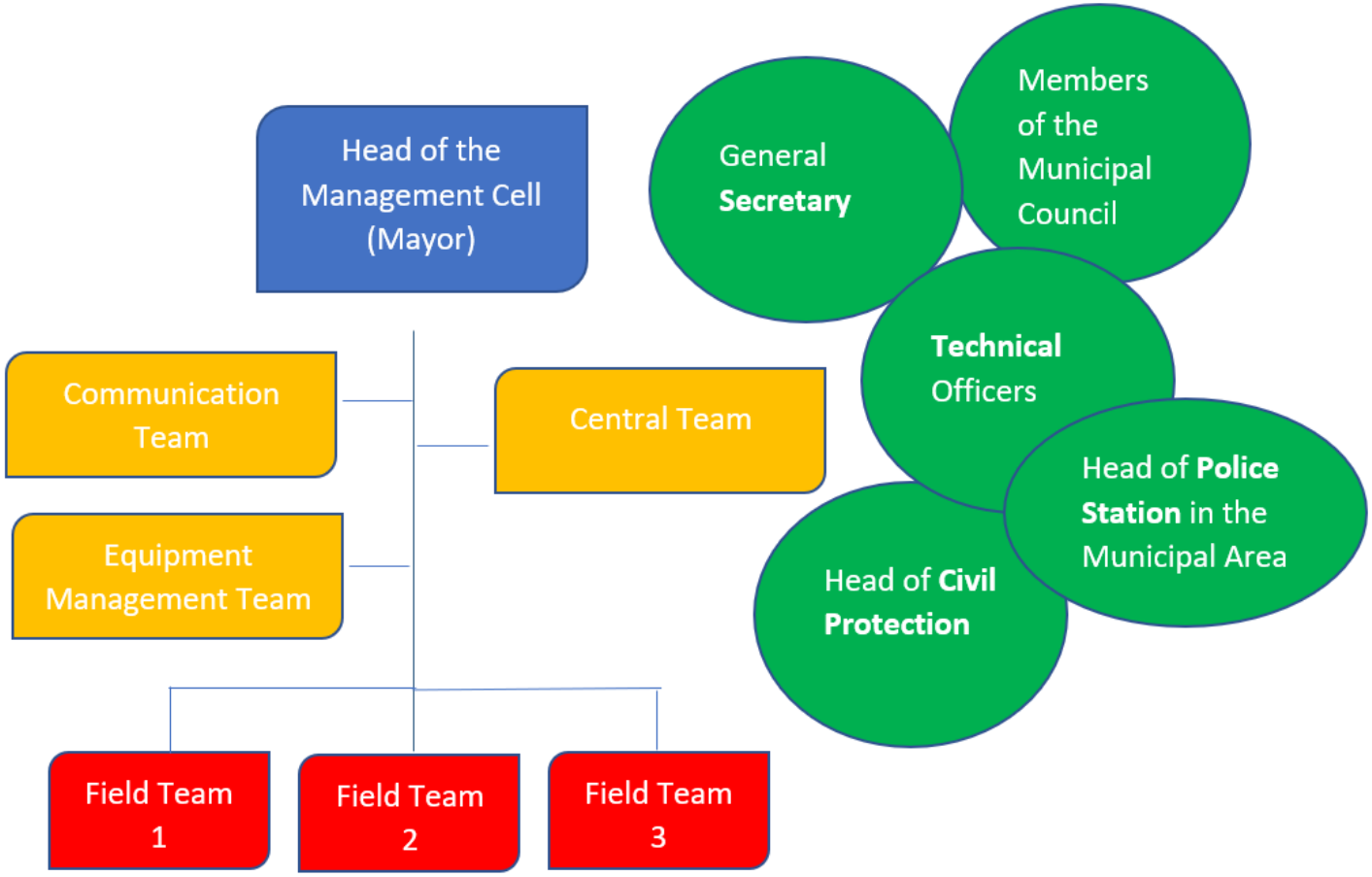
1. Guidelines for Disaster Management



Objectives and Conditions of a Disaster Management Plan

- Why do we need a disaster management plan?
- How can we guarantee the success of a disaster management plan?

Disaster Management Cell Structure



Why a **Disaster Management Cell is needed**?

- **Gathering and centralizing information** to avoid any deviation or change of facts about the disaster
- **Defining strategies** for action and response to various disasters
- **Managing and coordinating human and material resources**
- Following up on the **measures implemented to confront the disaster**
- **Evaluate interventions** and benefit from experiences

Phases of Disaster Management

- Each stage requires a set of preparations and capacities for good disaster management

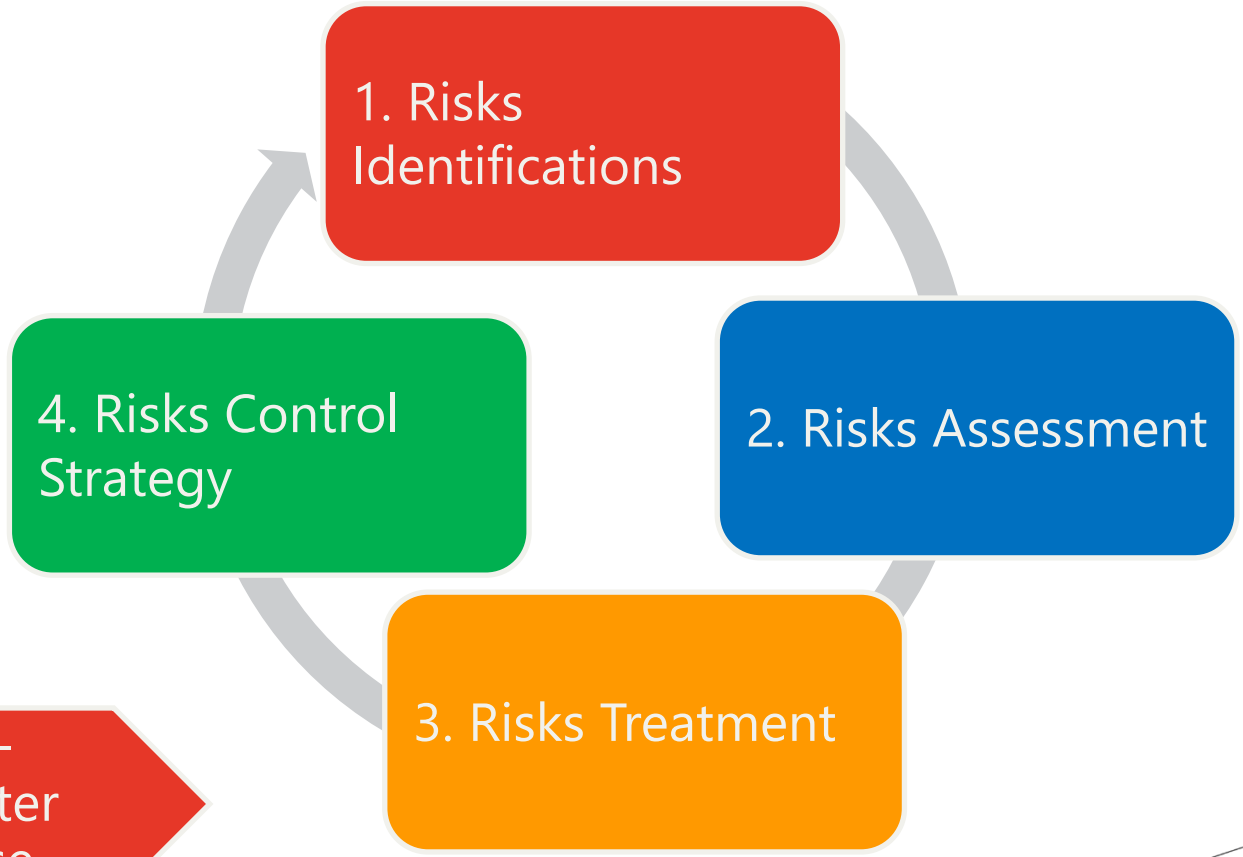
Pre- Disaster Phase

Step One: Determining the most important risks and disasters that the municipality may be exposed to

Step Two: Establish early warning and prevention systems

Pre-Disaster Phase

Step One: Determination of Risks



Pre-Disaster Phase

Step Two: Establishing the Early Warning System

- The municipality can adopt **intelligent software for predictions about risks**
- Software allow the **measurement of trends, impact and consequences**
- **Build the capacity of the team** in the municipality to…
  - **Detect alarm signals**
  - **Communicate** them to the authorized entities **on time**
  - **Involve the citizens** and **civil society**

Pre-Disaster Phase

Disaster Phase

Step One: Activating the disaster cell after receiving a warning about the disaster

Step Two: Disaster Cell meeting, based on the pre set structure

Step Three: Activating intervention operations, promptly activating the warning signals and **informing the citizens** on how to protect themselves

Disaster Phase

Before and after Crises

- Mechanisms and structures must be **periodically updated**
- Involved actors must be **trained on implementing the disaster plan**

Disaster Phase

Post- Disaster Phase

- Inventory of **material and human damage** (number of victims) and impact on the **reputation of the municipality** (based on assessment of effects of disaster)
- Reduce negative impacts and **mitigate the effects of the disaster on citizens**
- **Provide an action plan** (e.g. cleaning up the damages, restoring economic activity…)
- **Contacting** and comforting the **affected** and providing assistance, showing sympathy for them

Post-Disaster Phase

Reflection on the Disaster Management

1. When and were did it occur?
2. What are the early warning signs?
3. What were the urgent action taken?
4. How successful were the early warning systems ?
5. Which actors have been involved in the disaster management team?

Post-Disaster Phase

Topic

2. Communication Plan for Disaster Management

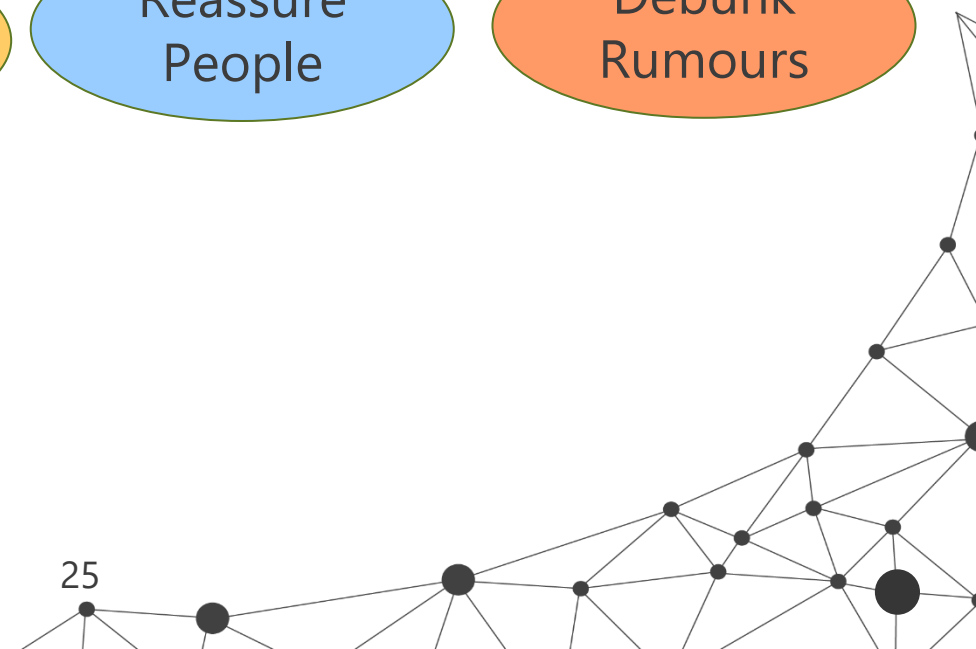
Why do we need a Communication Plan?

Inform People

Warn People

Reassure People

Debunk Rumours



Content of a Plan

Internal Communication

External Communication

Note: The mayor is the one who addresses the media in the event of a disaster

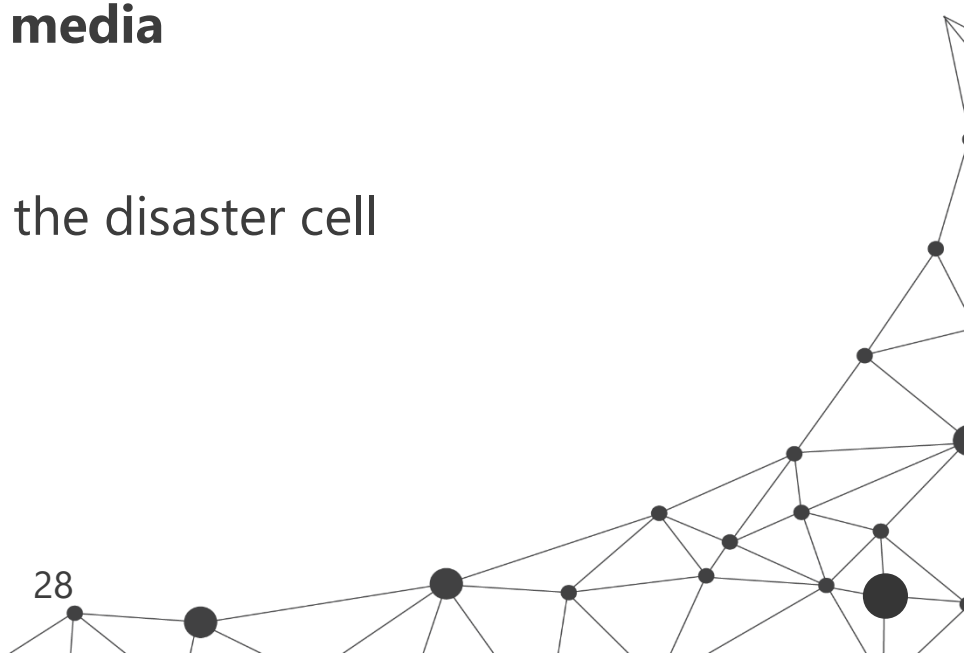
Communication Team

- Keeping a **list** of the **residents** in the areas that are mostly at risk and **how to warn them**
- Keeping al **list** of the **media channels**
- **Contacting residents directly** (phone or police, or use of media channels such as radio, tv, social media, etc.)
- **Informing the population** of the safety procedures to follow
- **Preparing the** communication **content** during the disaster

Press Release

Aims of the Press Release:

- **Informing** the population **of the developments**
- Providing **information to the media**
- **Responding to rumours**
- **Reducing media pressure** on the disaster cell



Structuring the Press Release

- **Facts** about the **disaster**
- **Relief measures** that have been implemented
- **Number of victims** and missing persons
- How to **contact for information**

Thoughts and Questions !

Keynote Presentation

Mr. Schulz

Thoughts and Questions !

Working Groups

1. Setting up systems for disaster management (measures, roles, structure, use of IT etc.)
2. Public sensitization and communication
3. Involvement of volunteers and civil society
4. Creation of risk culture at the municipal and public level
5. Disaster management in specific action areas, such as the breakdown of critical infrastructure, floods, or fire.
6. Others

You can choose a working group by sending an email to Basma.Mansour@kompetus.de

Thank you !

For any questions or comments, we would be pleased to receive your email:

Felix.Richter@kompetus.de
Basma.Mansour@kompetus.de

CONNECTIVE CITIES

Thank you very much for your participation!

Get connected on www.connective-cities.net

And on Social Media

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