CONNECTIVE CITIES

Virtual Global Exchange

Municipal Response to COVID-19

NOV - DEC

23rd 3rd

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Closing Remarks & Community of Practice next steps

By: Connectives Cities Team
and Dismanage Collective.

DEC 3rd

16:30 - 17:00 (CET)

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Managing UNCERTAINTY

CRISES **TEST** OUR **RESILIENCE:**

How much can you **stretch without breaking**?
How well do you **recover**?

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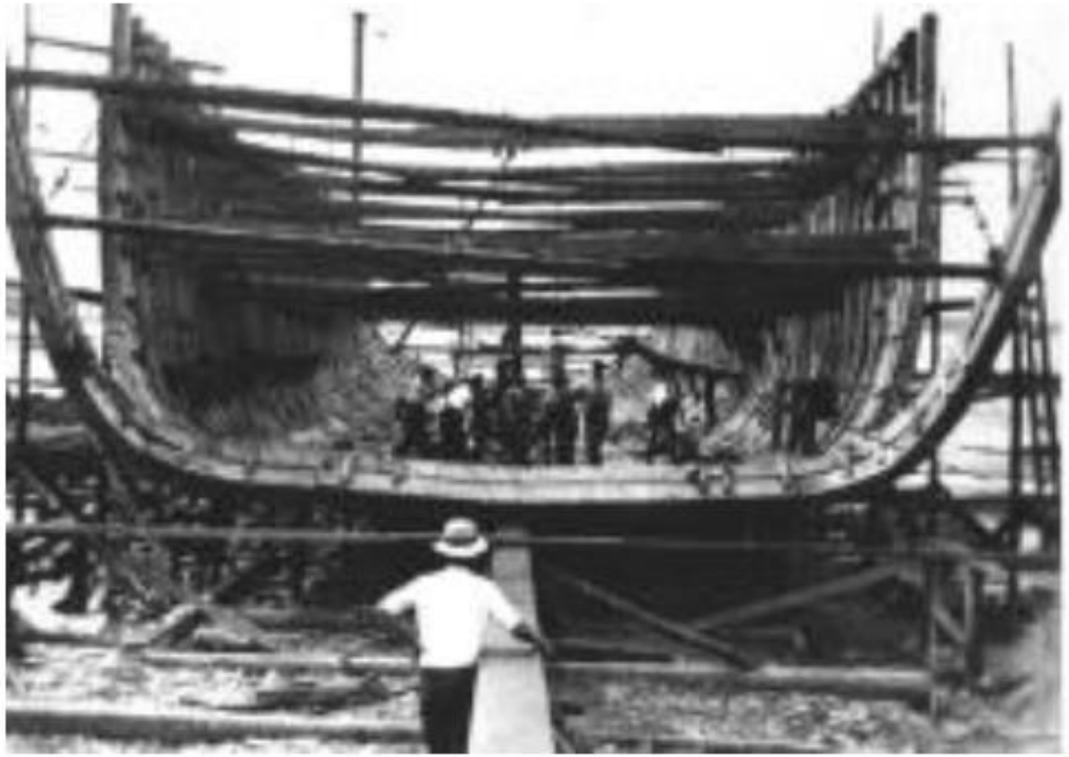
Managing UNCERTAINTY

„...the **ability** to **deal** with a **crisis situation** is **largely dependent** on the **structures** that have been developed **before chaos arrives**.“

Pat Lagadec



Raising a Frame

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HOW IS YOUR MUNICIPAL ORGANIZATION SAILING through the stormy waters of CRISIS?

Raising a Frame

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HOW COULD WE CREATE **SMALL FLOTILLAS** FROM DIVERSE SHIPS HEADING TO THE **SAME GOAL** SAFE HARBOR?

A TRUE **COMMUNITY OF PRACTICE.**

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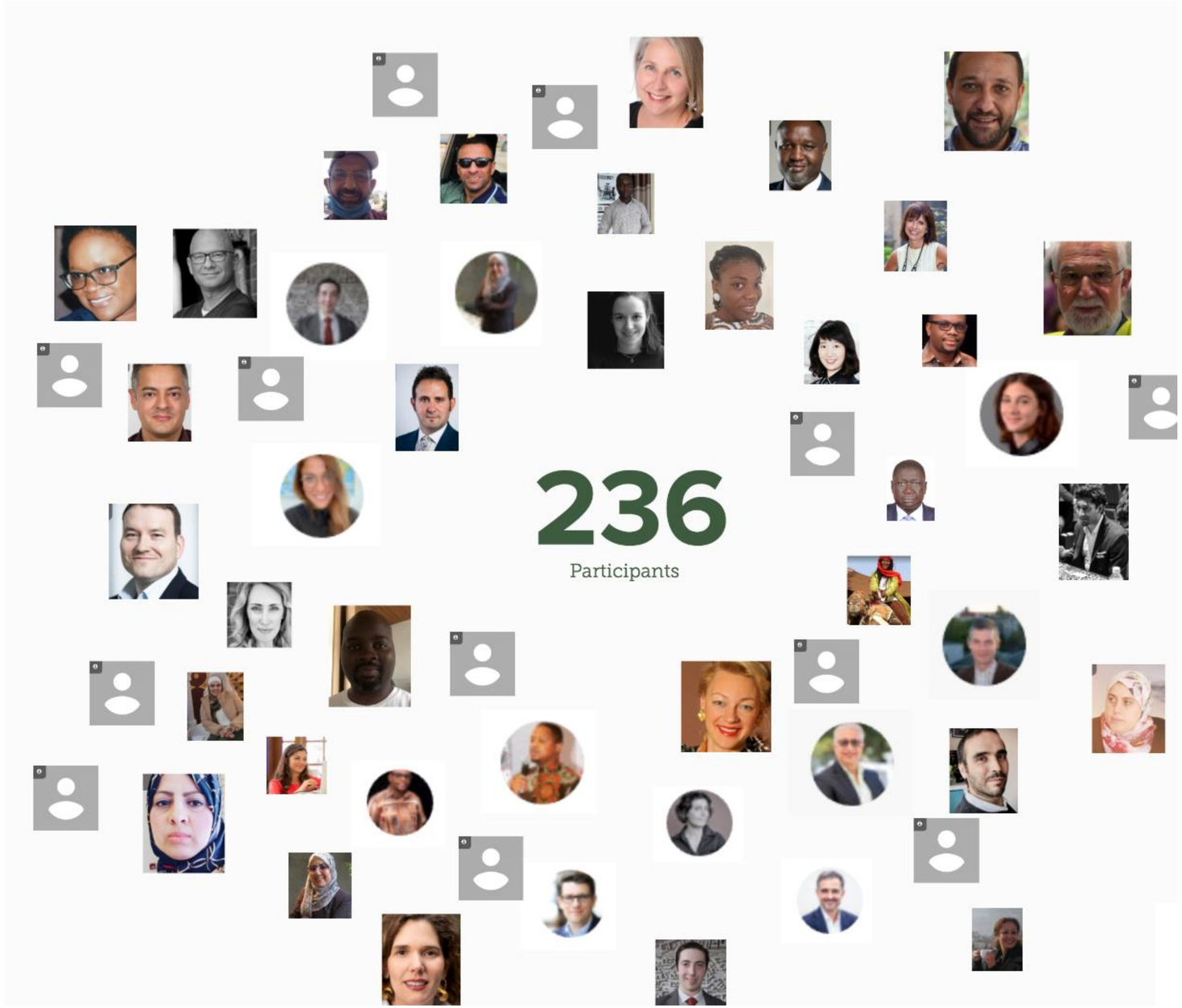

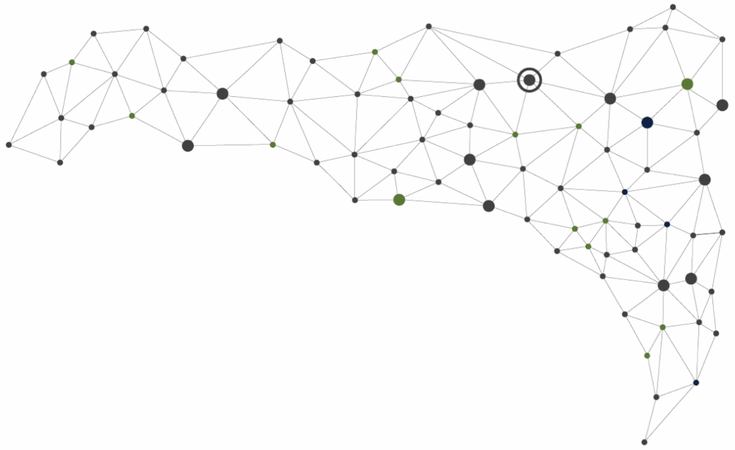

WHAT IS A COMMUNITY OF PRACTICE (CoP)?

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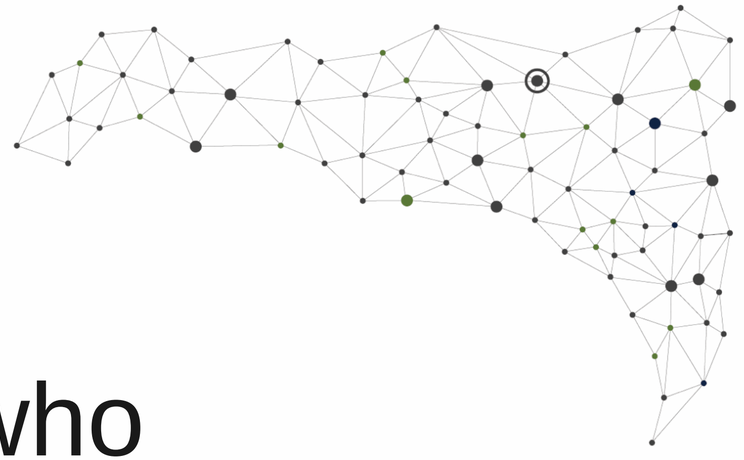

A **CoP** is a **group of people** who **share the same goals** and **a** purpose and want **to get better** at reaching their goals **by interacting regularily** with eachother.

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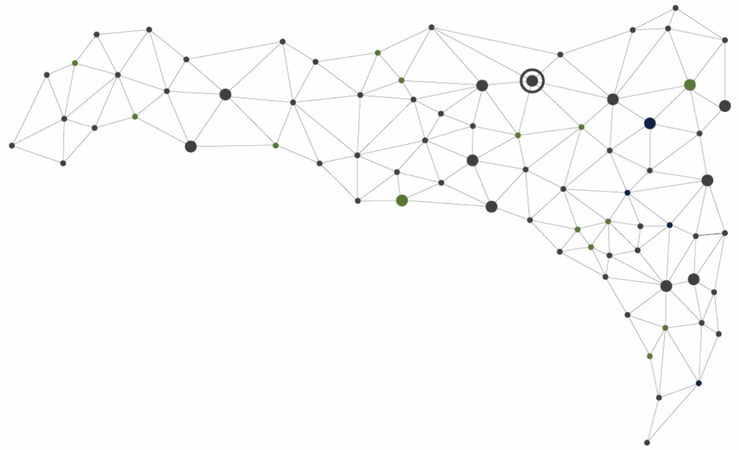
CoP attributes:

- Community: sharing experience and knowledge
- Subject : a shared topic, common interest in the subject matter
- Practice: learning and sharing are practice-based
- Motivation: members are intrinsically motivated.

  Structure: mix of informal and formal structures to assure exchange of tacit and explicit knowledge
- Mandate: sharing and renegotiating results and agreed goals



Participation is **voluntary**.
Action is **autonomous**.

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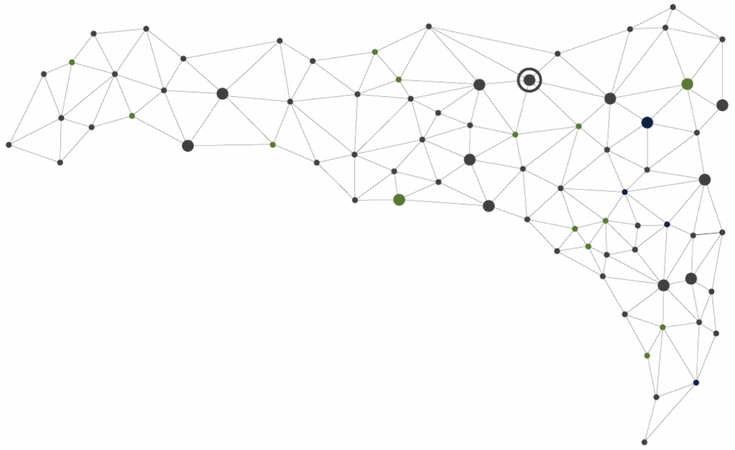
Speakers from

+40 CITIES



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CONCEPT METHOD:
NOT DESIGN THINKING

COMMUNITY BASED PUBLIC SERVICE DESIGN

The Apple Newton MessagePad 2100, running Newton OS, alongside the original iPhone running iOS

Also known as	MessagePad
Developer	Apple Computer, Inc.
Type	Bar PDA
Release date	May 8, 1993; 27 years ago
Discontinued	February 27, 1998
Operating system	Newton OS
Input	Touch screen
Successor	iPhone 2G iPad (1st generation)

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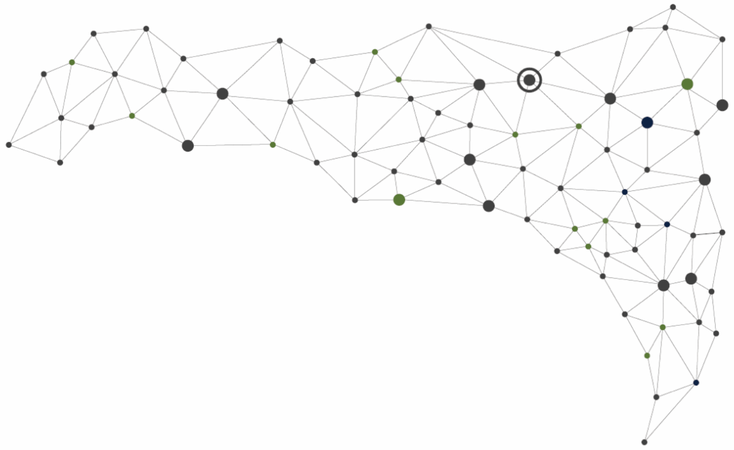
How can private sector and civil society practices be adapted to public sector challenges?

what would be a routine/ framework/model to easily bring together community+private sector+gov as it happened in Corona times?

How might we keep connected to the momentum after crisis is gone?



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Let‘s **make** this **crisis** a **turning** point for **better**!

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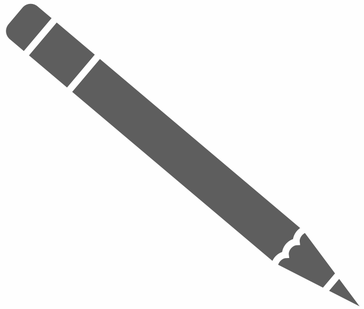

2’

FEEDBACK TIME !

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