

Virtual Week 2: Capacity Building Capsules for Urban Practitioners



Nov.

Monday
30th

Capacity Building and Launching the Existing Community of Practice

13:00 -14:00 CET

How to apply innovation methods to local tourism.

Join >>

13:00 -14:00 CET

How to use #GIS to map out problems and design solutions for transportation and waste.

Join >>

Launching Community of Practice

15:00 -16:00 CET

Capacity building, solution and solution development workshop.

Join >>

17:00 -18:00 CET

What is digital literacy and why you need it? How to use social media for citizen communication in a responsible way.

Join >>

Dec.

Tuesday
1st

Capacity Building Capsules

10:00 -11:00 CET

How to organize and manage digital events with municipal partners in times of social distancing following seven steps.

Join >>

12:00 -13:00 CET

How to find and select inclusive and secure digital tools for non digital-natives: Videoconferencing tools, PM tools, Collaboration Tools.

Join >>

14:00 -15:00 CET

How to co-create solutions for citizens through Public Service Design methods.

Join >>

16:00 -17:00 CET

How to co-create #TeamEmpathy and positive work culture at my municipal workplace in times of crisis.

Join >>

18:00 -19:00 CET

How to frame an accurate public challenge and present it to financing bodies (mandatory for participating in next day's design thinking workshop)

Join >>

Wednesday
2nd

Solution Design Sprint and Capacity Building Capsules

10:00 -11:00 CET

How to frame an accurate public challenge and present it to financing bodies (mandatory for following design thinking workshop)

Join >>

14:00 -18:00 CET

Design Thinking Workshop: Join a learning by doing workshop to co-create solutions for municipal challenges framed from the harvested insights at the Virtual Exchange Events.

Join >>

Thursday
3rd

Solution Design Sprint & Capacity Building Capsules

15:00 -17:00 CET

Previous workshop solutions' presentation and information on financing instruments

Join >>

- Virtual Exchange: 2 hours, Keynote presentations on good practices focussing on the topics of the day.
- Harvesting Insights: 30min-open end, informal conversations hosted by empathetic facilitators. Come and reflect your main takeaways, enjoy peer-to-peer deep listening and advise in an intimate and informal space.
- Capacity Building Capsules: Sign up for 60 min hands-on sessions and the 4 hours solution-development Design Thinking Workshop and get equipped for the upcoming challenges.