#1 Digital Dialogues
DR. CHRISTIAN HUESMANN

- Content

*Direct contact between citizens and politics is important and even more important in times of crisis
*75 citizens participated
*Important: easy handling to ensure wide participation: free and 1 solution only (Zoom)
*Purpose: providing information providing, personal exchange and feedback, trust building to the authorities
*mostly interactive: group discussions for the citizens
*voting possible - authorities give an statement
*main learnings

- - involve decision-makers to avoid frustration in the long run
- - high no show-rate
- - clarify the roles for the digital session (input, technical support, moderator,...)
- - everybody needs to be given the possibility to talk (e.g.: roundtable)
- - keep it short (4-5 min), many citizens
  - Q&A

How to be inclusive?
*it's a challenge, actually the municipality provided a room with hardware for people of lower income

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DIMITRI: What was the demographics?
*diverse
*depends on who you invite
*wide age span was possible

BASEMA SALEM: How can participants through the meeting have the feed back of their suggestions ?
CHRISTIAN HUESMANN: Dear Basema, the citizens get feedback from the involed decision makers to some of the ideas and extensivly after the event in a wrtten documentation provided by the municipalityHow can participants through the meeting have the feed back of their suggestions ?

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#2 Hexpass & Smart Crowdedness Tracking
COSIMO MAZOTTA

- Content

*blockchain-based platform: user privacy & authoroties'
*labarotory has an access to confirm the tests' results and vaccacine
*if everything is fine, travelling is allowed
*techncial part:

- -different devices work
  - -no cloud computing required

*unique ID everywhere, worldwide
*part of the whole

- Q&A

MARTEN: How do plan to deploy the digital identity globally?

RICARDA: Cosimo, thanks ….and this is probably a bit a stupid question but: what could a german health department do and see with your system? Having in mind that our current German Corona app does not help health departments at all, as they do not get any of the information out of it…..
--> COSMIO: thanks for the question. The German Health Department can access data about covid-status, vaccines, in real-time. Important to know is that the Platform act as prevention tool. Is not easy to show all the features in 10 minutes :)

PAUL STELLMACHER

- Content

*22 km coastline to manage as a Touristic Agency
*lots of day tourists from Hamburg
*usually: traffic jams, crowd
*solution: user-oriented app

- -1000 points of interest
- -providing for here and now information
- -visitor management / guidance

*questions to focus on

- - how occupied is it?
- - where do I find it?

*data management

- -parking sensors
- -people working anyways there

*410 k users (4 mio times)
*so far it's not available online

- Q&A

RICARDA: Paul, great system! does it also show how many people are at the beach- so beach goers can avoid crowds? (sorry if I missed it in case you explained that already). And second, could that be easily transferred to other cities....?

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#3 MARTEN KAEVATS

- Content

*Crisis Communication: helping to implement is the
*SUVE was just the pilot
*how to manage a public sector crisis in the times of changing truth on an hourly basis (60 authorities involved)

*building a know how base --> frequently ask questions
*80 pages --> 120? pages
*+1,5 week deployed a content management system
*this the single source of information for the chatbot AND the web-based governmental information offers
AND Estonian biggest newspapers
*50-60 volunteers: similar and SIMPLE language (in Russian, Estonian, English)
*MVP within 2 weeks
*SUVE means "summer"
-within the authorities everybody needs to change their business of usual to become more user-oriented
*upcoming

- - reorganizing the management (rearchitecting)
- - building analytic system (language analytics): what kind of information is needed?
- - authorities silo towers need to be represented in an efficient software architecture
- - super accelator (sense of urgency), it would have taken a few years of super boring meetings
  "In the time of crisis I never heard anything of No, But, more "Let's do it"

Never miss a great crisis!

- Q&A

RICARDA: How much did it cost to get this working?
first volunteering, then 30 k

Which resources are relevant?
funding:no, culture of burreacreuts: yes

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#4 SolutionsForCities

- Content

*draw conclusions for existing problems that similar cities are facing worldwide
*match-making: civil society, companies, authorities and research
*six areas of actions defined: social cohesion, access, vibrant urban & local centeres, mobility, resilience,
digital competence
*Mexican example: online market place, digitizing the market place + delivery system
*take aways

- -competetion = format
- -transferability of solutions is crucial
  -
- Q&A

As a side note, the Smart City summit in MENA took place on Tuesday in Doha. I'm wondering if there were
any collaboration with your program?