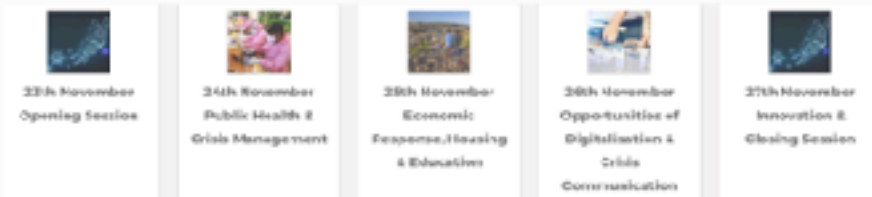


Virtual Global Exchange

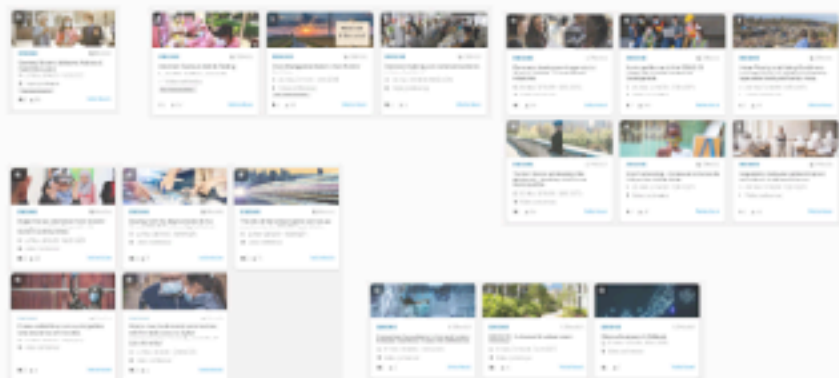
Municipal Response to **COVID-19**

NOV - DEC
23rd 3rd

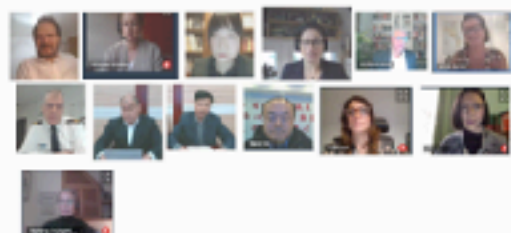
5
days



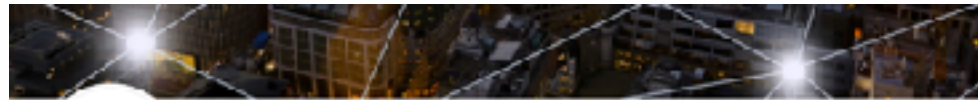
18
Sessions
(=35 hours)



64
Speakers &
Panelists







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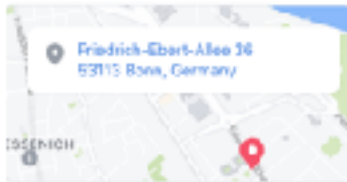
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Connective Cities facilitates practice-oriented sharing of experience between German municipalities and projects of international cooperation, processing new learning experience on effective solutions and feeding them back into the Community of Practice.

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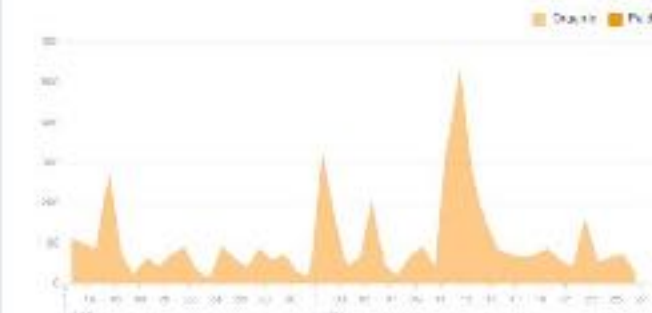
By Public

++ Global Exchange: Municipal Response to COVID-19 ++ We are starting today at 10:00 with two parallel sessions on #Innovation and #UrbanGreenRecovery into the Friday, the last day of our virtual global week. 10:00 - 12:00 CET: Innovation Ecosystems in times of crisis - because readiness makes the difference 10:00 - 12:00 CET: COVID-19 - A chance for urban green recovery? Do also not miss our #ClosingSummary and #Outlook from 14:00 to 15:00 CET... See More



Post reach

The number of people who saw any of your posts at least once. This metric is not shared.



Facebook Posts: 22
increase in followers: 57
page likes: 43
people reached: approx. 2500

YouTube Trailer: 107 views
Website Landing pages:
EN: 379 Visits
DE: 348 Visits



Speakers from

+40
CITIES



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Adriana Dolnyckyj, Amir Hoshia, Arnulfo Valdivia-Machuca, Burkhard Vielhaben, Chris Doering, Christian Zange & Team, Daniela Marzavan, Deepak Adhikary, Dimitri Ravin, Elke Schimmel, Ericka Toledo Zurita, Fatina Toukan, Federico Granda, Felix Richter, Jorge Rodriguez, Julia Krakau, Kristiane Schäfer, Kristian Kampfer, Lisa Scheithauer, Michelle Wiesner, Olav Götz, Ricarda Meissner, Ute Maas, Vani Moodley





Impact of Covid



The right to connect
"Covid Worriors"

Support for
medical staff



Optimism

"This crisis brought us together"

The team brought to
accelerate it in LogMeIn

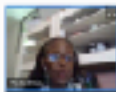
"Never miss a good crisis"

DIY MINDSET

Volunteers

Keeping the Momentum

Regional Differences



No government support
effects on education
and health care
infrastructure

Data



Collaboration

Between Cities & sectors, people



team work

Ressources



Most results:
Where do you think the largest
velocity is in providing digital
solutions to?



Innovation

Creativity





NEXT WEEK

Capacity Building Sessions



Capacity Building Capsules for Urban Practitioners

Monday 30 th	Introducing the Community of Practice	How to apply innovation methods to local tourism. An introduction to the Business Model Canvas for municipal innovation.	13:00-14:00 CET
		How to use GIS to map out problems and design solutions for transportation and waste.	13:00-14:00 CET Parallel session
		'Managing uncertainty': Soft launching of the Capacity Building Week and overview of the methods to be learned and challenges to be tackled.	15:00-16:00 CET
Tuesday 1 st	Digital Readiness and Design Methods	How to organize and manage digital events and meetings with municipal actors in times of social distancing.	10:00-11:00 CET
		How to find and select inclusive and secure digital tools for non-digital natives: Videoconferencing tools, PM tools, Collaboration Tools.	12:00-13:00 CET
		How to co-create innovative solutions for citizens through Public Service Design methods	14:00-15:00 CET
		How to co-create Team Empathy and a positive work culture at my municipal workplace in times of crises.	16:00-17:00 CET
		How to formulate and frame accurate public challenges and present it to financing bodies (mandatory for participation in the next day's Design thinking workshop)	18:00-19:00 CET
Wednesday 2 nd	Solution development workshop (design-sprint)	How to formulate and frame accurate public challenges and present it to financing bodies (mandatory for participation in the next day's Design thinking workshop)	10:00-11:00 CET Repetition
		Hands-on developing solutions for up to five challenges framed from harvested insights during the previous week's good practice exchange.	14:00-16:00 CET Workshop
Thursday 3 rd	Outlook Community of Practice	Solution presentations and information on financing opportunities with global institutions.	15:00-16:30 CET
		Closing Remarks & Community of Practice next steps	16:30-17:00 CET

Monday
30th



4x CAPACITY BUILDING CAPSULES á 60 min



Co-financed by



Facilitated by:



**Ramy
Kanaan**



**How to use GIS to map
out problems and design
solutions for
transportation and waste.**

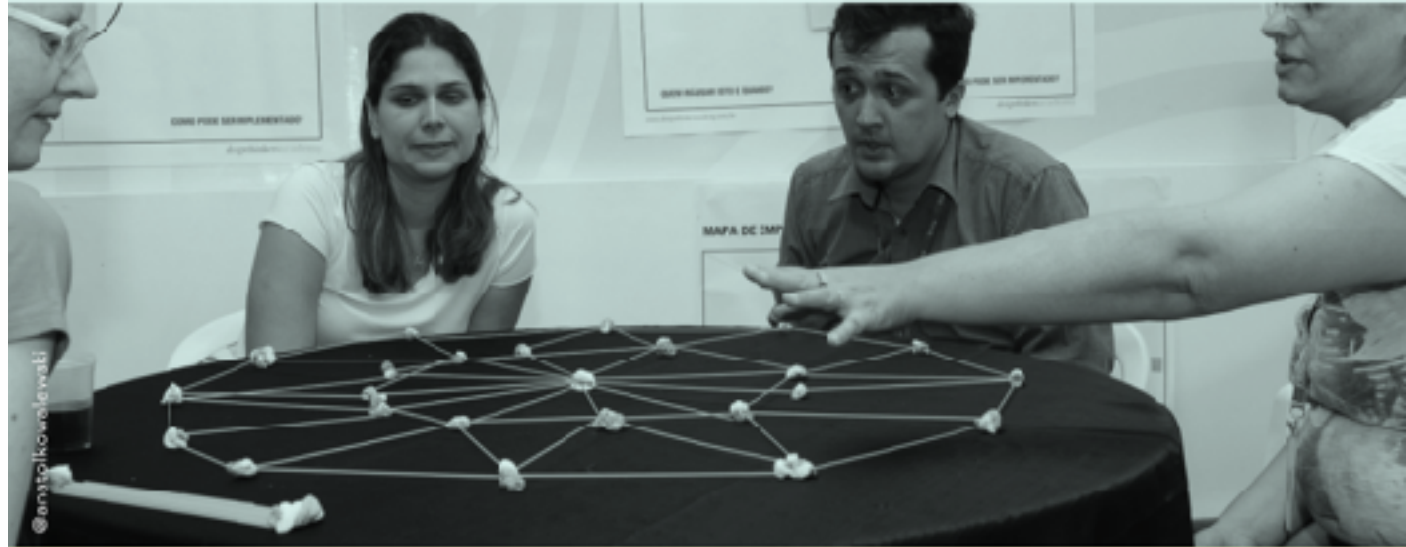
**NOV
30th**

13:00 - 14:00 (CET)

Facilitated by:



**Prof.
Dr. Nancy Richter**



How to apply innovation methods to local tourism.

An introduction to the Business Model
Canvas for municipal innovation.

**NOV
30th**

13:00 - 14:00 (CET)

Facilitated by:



**Daniela
Marzavan**



‘Managing uncertainty’:

Soft launching of the “Community of Practice” and Overview of the Methods to be learned and challenges to be tackled.

**NOV
30th**

15:00 - 16:00 (CET)



Facilitated by:



**Adriana
Dolnyckyj**



**Federico
Granda**

**How to use social media
for citizen
communication in a
responsible way.**

**NOV
30th**

17:00 - 18:00 (CET)

Tuesday
1st



5 x CAPACITY BUILDING CAPSULES á 60 min



Co-financed by





@matokowalewski

Facilitated by:



**Adela
Cristea**



**Daniela
Marzavan**

**How to organize and
manage digital events
and meetings with
municipal actors in times
of social distancing.**

**DEC
1st**

10:00 - 11:00 (CET)

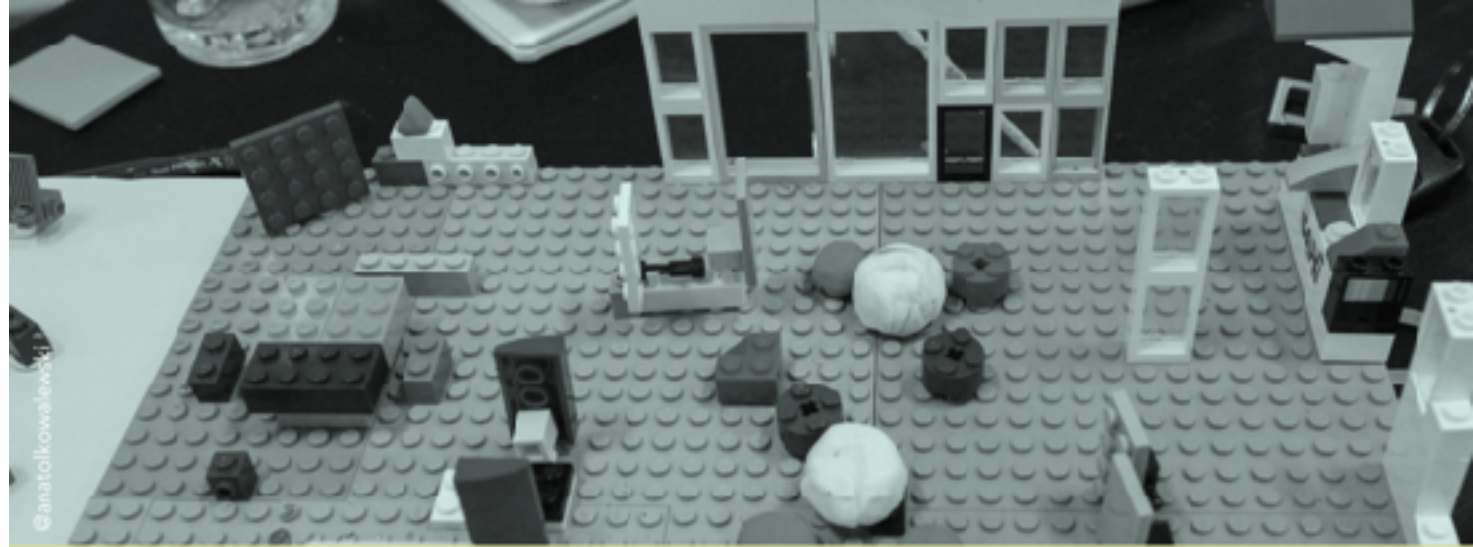
Facilitated by:



**Amir
Hoshia**



**Christian
Zange**



How to find and select inclusive and secure digital tools for non-digital natives:

Videoconferencing tools, PM tools,
Collaboration Tools.

**DEC
1st**

12:00 - 13:00 (CET)



Facilitated by:



**Jorge
Rodríguez**



**Daniela
Marzavan**

**How to co-create
innovative solutions for
citizens through Public
Service Design methods.**

**DEC
1st**

14:00 - 15:00 (CET)

Facilitated by:



**Dr. Emma
Jefferies**



**Daniela
Marzavan**



**How to co-create Team
Empathy and a positive
work culture at my
municipal workplace in
times of crises.**

**DEC
1st**

16:00 - 17:00 (CET)



Facilitated by:



Federico
Granda



Jorge
Rodríguez

How to formulate and frame accurate public challenges and present it to financing bodies

(mandatory for participation in the next
day's Design thinking workshop)

DEC
1st

18:00 - 19:00 (CET)

