Overview

Event	**Virtual Global Exchange on Municipal Response to COVID-19**
Session	**The role of digitalised public services as reactions to the COVID 19-pandemic**
Date	**26.11.2020**
Time	**23:30 (CST, Peking)** **16:30 (CET, Berlin)** **17:30 (EET, Amman)** **10:30 (COT, Bogotá)**
Language	**English, German, Arabic, Spanish**
Place of the virtual event	https://giz.meet-modular.com/b/cc_-7om-pdw

Note:
The conference tool works best with the Chrome browser (and Firefox). The conference room opens 30 minutes before the event starts. Please be on time to check the technical configuration. This will help to avoid delays in the process. Thank you very much.

Agenda

THURSDAY, 26 NOVEMBER 2020 – 16:30 - 18:30 (CET)		
Time (CET)	**Agenda**	**Speaker**
16:30	**Welcome** Summary of the previous session and introduction to the topic of digital transformation as reaction to the COVID-19 pandemic	Jorge Rodriguez, Founder DesignThinkers Group Spain
16:35	**Good Practice "Kultur-Livestreams"** Digitalisation as a chance for culture in times of pandemia	Dr. Christoph Dammann, Department for Culture, City of Kaiserslautern, Germany
17:00	**Good Practice – Municipal digital solutions** Using digital tools to fight COVID-19	Faola Hodaj, Tirana municipality, Albania
17:30	**Good Practice "Bocholt's Voucher"** Local Economic Support Initiative	Lisa Hebing, City Marketing Bocholt, Germany
17:55	**Good Practice "Digitales Schaufenster"** Digitised shopping windows	Anke Jansen, City Marketing Darmstadt, Germany
18.20	**Closing** Summary of the past session and announcement of the next week	Fatina Toukan, Project Advisor - Connective Cities, GIZ Jorge Rodriguez, Founder DesignThinkers Group Spain